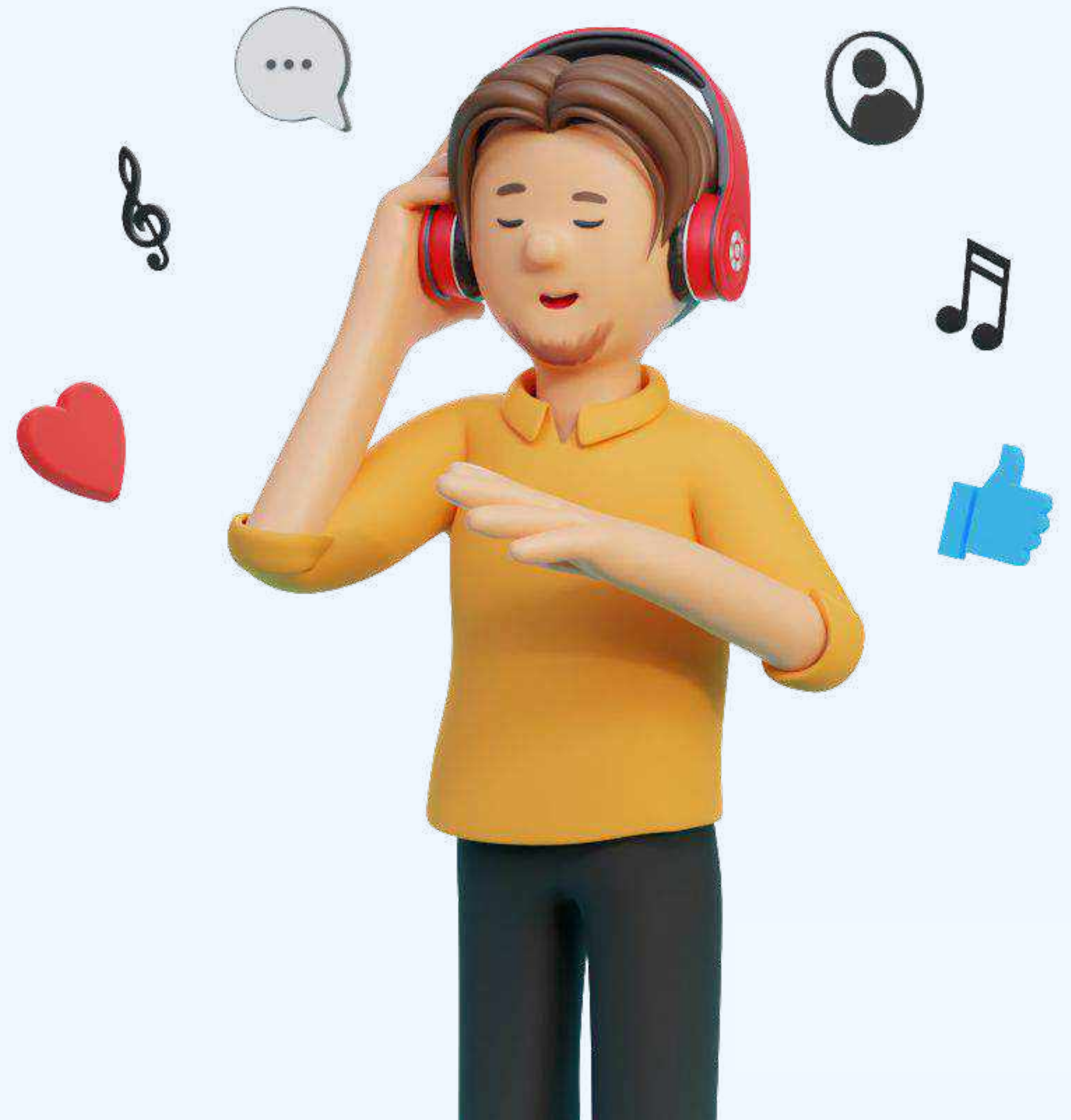


Win Your Customers' Hearts.

Elevate your customers' experience and improve your business growth.

#EnablingConversations
#CustomerExperience



A Leading Omnichannel Customer Engagement Platform in South East Asia

For the past 7 years, we've brought the power of conversations to:

23 industries

16 use-cases

17 countries

and touched the lives of
200+ millions users
with
2+ billions messages delivered

OUR CLIENTS



+ thousands more

OUR PARTNERS



And over 15 other active partners.

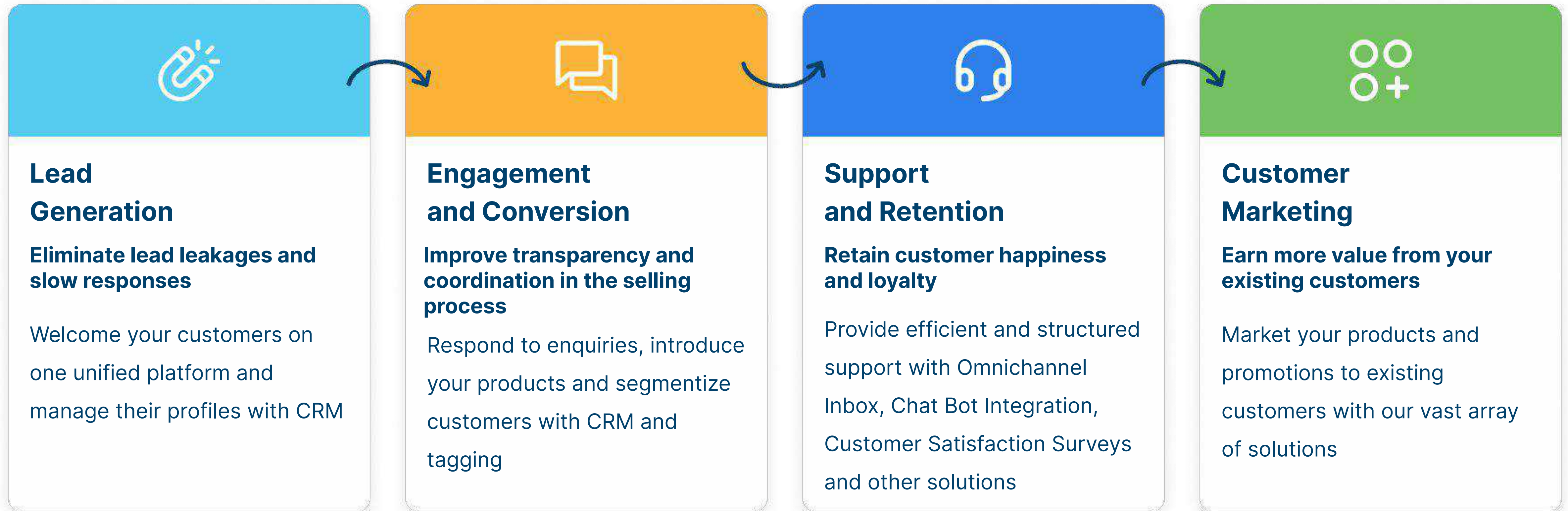


Bringing the power of conversations to more than 17 countries globally

For the past 7 years, we've empowered businesses from **23 industries** to tackle **16 use-cases** and touched the lives of over **200,000,000 users!**



All Qiscus product are designed to help businesses across their **customer journey**



We create **real value** throughout the customer journey.



PRE-SALES



“We have observed a **decrease in Customer Acquisition Cost** with this transformation, and in using Qiscus Omnichannel Chat, we are able to easily coordinate between dealers and our sales agents.”

*Thomas Wijayanto
Head of Technology,
Honda Sales Operation*

SALES



“With better shopping experience, Chocochips Boutique has **almost 2x our sales conversion rate** by centralising and optimising our operations on Qiscus.”

*Nicola Putri Sasmita
Marketing Manager,
Chocochips Boutique*

POST-SALES



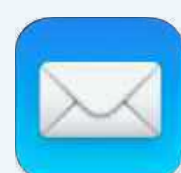
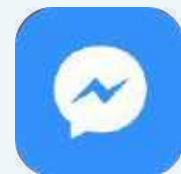
“We’ve been using Qiscus for a long time and so far, it has made our team’s job easier in terms of handling customers.. we can **answer questions from many channels via a centralised dashboard.**”

*Yulia Anggriarini
Head of CS,
Manulife Asset Management Indonesia.*

Supercharging customer engagement as business scales.

2 REACH

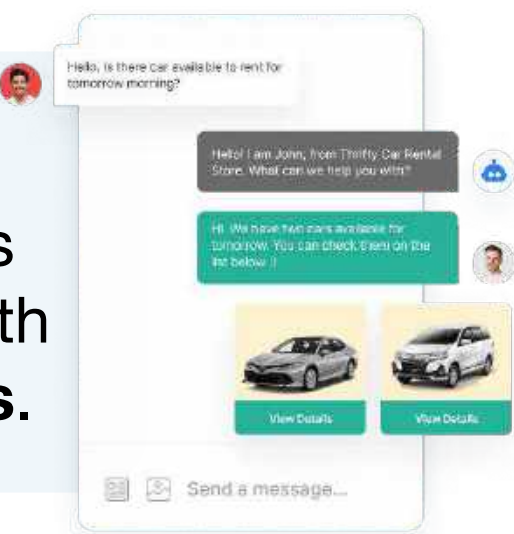
Reach your customers via the **channels** they love.



And others.

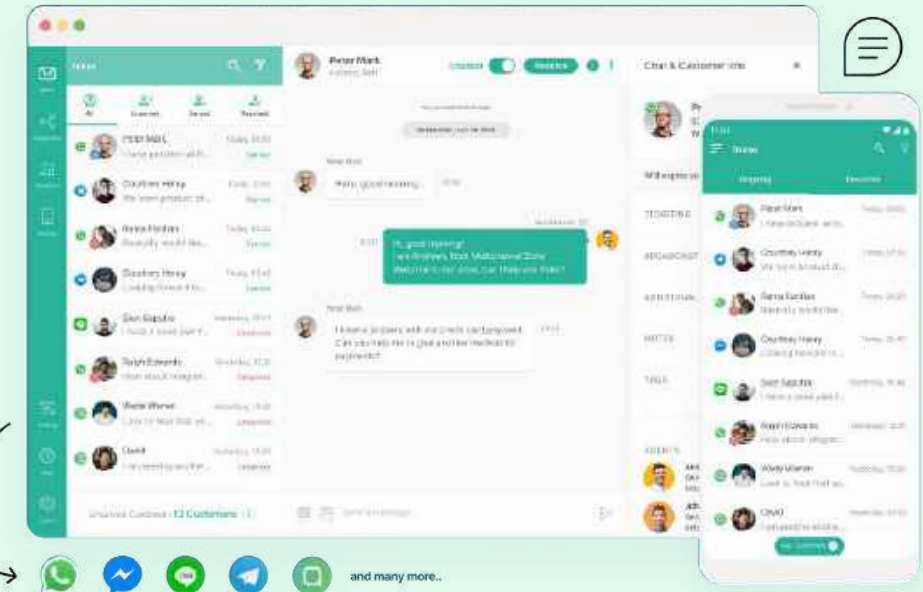
3 SATISFY

Satisfy your customers with fast responses with **AI-Powered Chatbots**.



1 CENTRALISE

Centralize and manage all conversations in one single **Omnichannel Chat** dashboard with AI assistant.



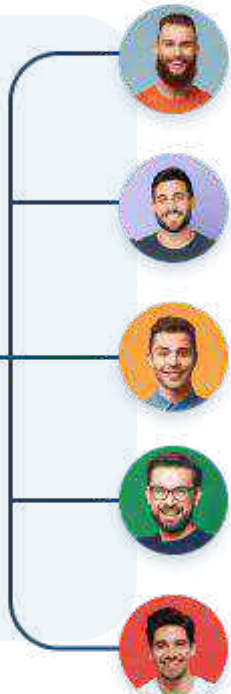
4 KNOW

Understand customers' needs with organized data in **CRM / Ticketing and Customer Data Platform**



5 TARGET

Target the right customers via the right channel with **Broadcast Scheduler**.



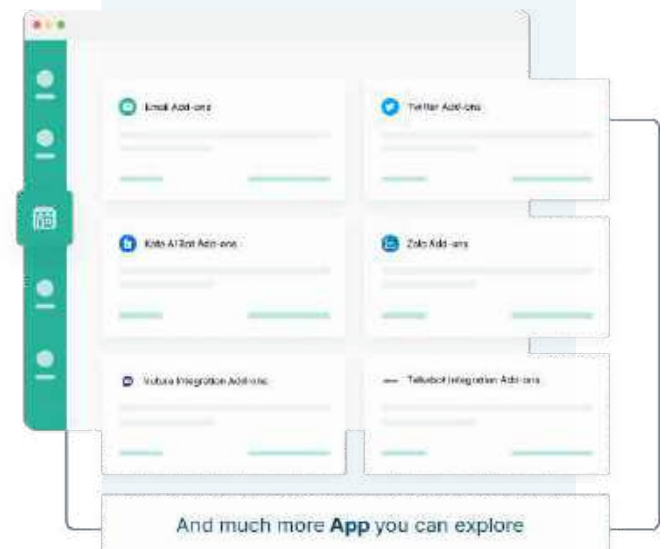
6 OPTIMISE

Optimise your performance using built-in **Analytics**.



7 SCALE

Scale your customer engagement with the variety of useful apps listed in our **App Center**.



- CSAT
- Chat/Call SDKs
- Dynamics 365
- Local Bots
- Email Apps

And many others.



Choosing the right partner in **your growth journey** matters.

Highly Extendable

Our system is designed to **ease integration** with your existing systems/processes.

Risk-free

Since the past 10 years, our technology has been **proven to handle large-scale** customer engagement.

Wide Experience

Having experience in 16 use cases in 13 industries, **we're highly experienced in transforming your customer experience** on messaging channels (like WhatsApp and others).

Trusted

Rest assured about data security and privacy with our **strict privacy policies and ISO 27001 certification**.

Strong Support

You don't only have our ears, but also our hearts. You have our **guarantee that we will meet our SLAs 100% and will be hand-holding you throughout your growth journey**.

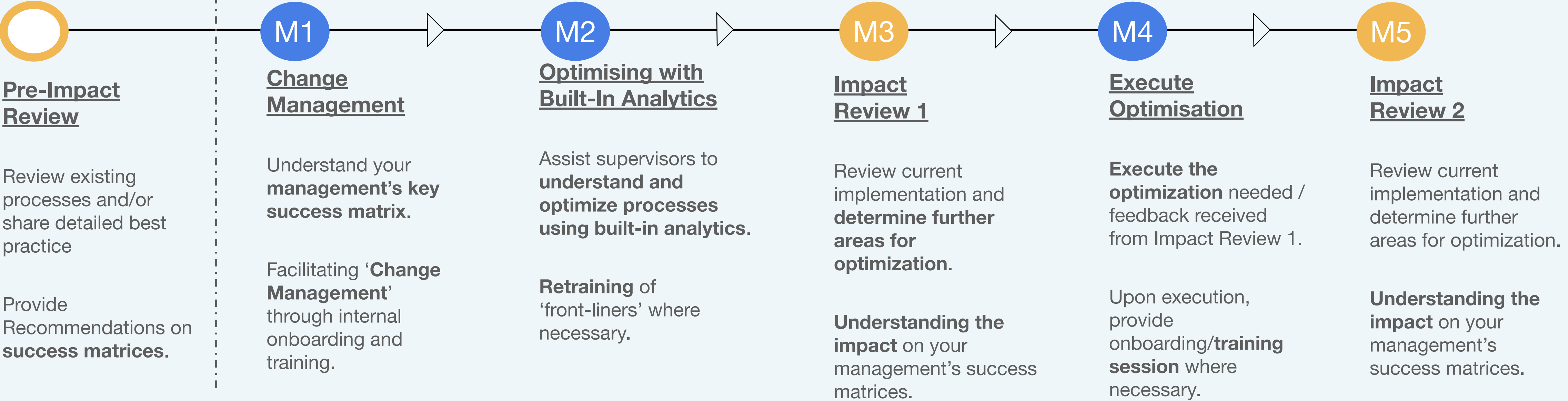
Save time

Our conversation-first design is **simple and intuitive**, with low learning curve for your team members to implement and adopt.



FOR ENTERPRISE PLANS ONLY

Helping you achieve what matters to you via our unique **Impact Review Methodology.**





**Let's have a
conversation!**

#EnablingConversations